

MANAGEMENT RESPONSE TO
THE 2023 REPORTS ON
INTERNAL AUDIT AND
INVESTIGATIONS ACTIVITIES AND
FROM THE ADVISORY
COMMITTEE ON OVERSIGHT (ACO)

FOR THE YEAR ENDED 31 DECEMBER 2023

Anna-Karin Jatfors, Director Strategy, Planning, Resources and Effectiveness Division





CONTENT

1

Progress in Overarching Areas

2

Management
Actions
& Impacts

3

Investigation
Activities &
Workplace
Initiatives



PROGRESS IN OVERARCHING AREAS

Quantum / ERP

Migration completed and functional stabilization on track. Critical reports available and training for staff ongoing. Integrated with corporate systems & covers a broader scope than ATLAS

Pivot to the Field

Ongoing strengthening of presences to ensure that resources and expertise are available at the regional and country level.

Increased Delegation of Authority to Regional Offices.



Second Line of Defence

Strengthened management oversight at HQ and RO level. Enhanced risk management maturity, with risk management systematically integrated into corporate planning, monitoring and reporting.

Statement of Internal Control

UN Women to issue a statement of internal controls over financial reporting in its 2024 financial statements.



MANAGEMENT ACTIONS & IMPACTS



Principled Performance

- Updated Internal Control Framework and Delegation of Authority Policy
- Budget Allocation Committee operationalized
- Systematic implementation of Cost Recovery Policy, including through Direct Project Costing
- Anti Fraud Policy revised and under internal review



Advancing Partnerships and Resourcing

- New corporate strategies on Partnerships & Resource Mobilization and on Private Sector Engagement
- Enhanced visibility and communication of results from all funding sources, including via Transparency Portal
- Accountability frameworks in place to track and report on Generation Equality commitments



Empowered People

- Strengthened HR function, with regional HR business partners driving decentralized HR processes
- Fast-tracking procedure to accelerate staff deployment during crisis situations
- Revised Consultant Policy



MANAGEMENT ACTIONS & IMPACTS



Business Transformation

- Use of Strategic Notes to drive results aligned with Strategic Plan and UNSDCFs
- Country-level sustainability monitored through Strategic Note and QBR processes
- Corporate Coordination Strategy and UNCT -SWAP Action Plan used to drive gender mainstreaming strategies at country level

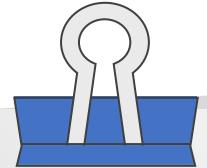


Products, Services and Processes

- Comprehensive Planning, Monitoring and Reporting Policy linking results at all levels
- Enhanced project design and programme partner management for sustained impact
- Evaluation and audit findings systematically used to inform strategic planning and implementation at all levels.



INVESTIGATION ACTIVITIES & WORKPLACE INITIATIVES



Corporate activities to address workplace-related matters

- A new in-house internal investigation function established to complement OIOS investigation services
- Appointment of the first-ever Ethics

 Advisor
- ▼ Zero tolerance for all forms of misconduct with timely disciplinary actions taken



Ethical & respectful workplace

- Informal and confidential conflict resolution services offered to all personnel
- Access to mindfulness resources and wellness tools
- ▼ Targeted training to enhance self-leadership, peer coaching, and inclusive teamwork – and to develop region- and division-specific plans for equity and inclusion





THANK YOU!

